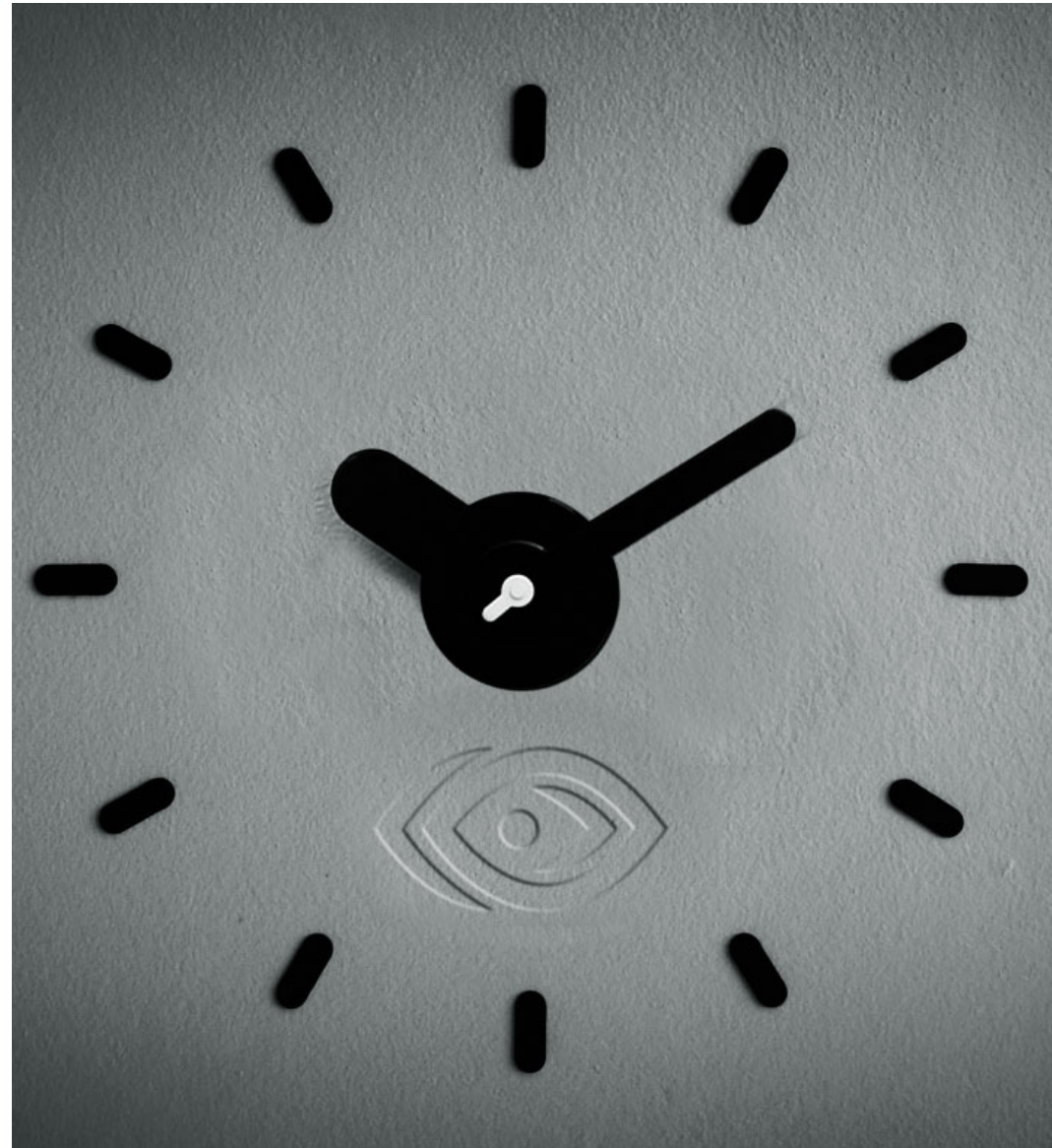


# Comparing the Network Performance of AWS, Azure and GCP

Archana Kesavan, ThousandEyes

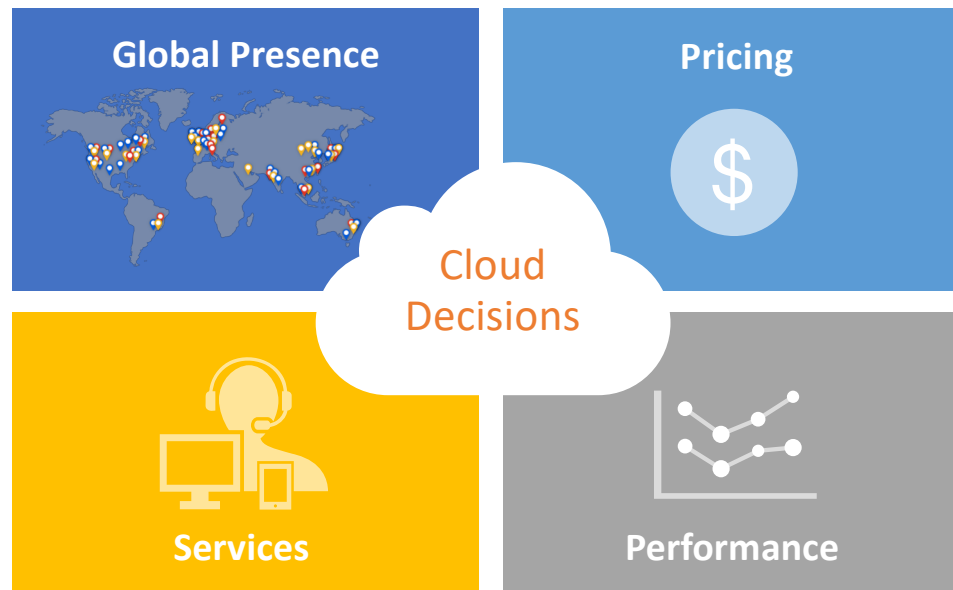
# Agenda

- Report Genesis & Overview
- Research Methodology
- Research Findings
- Summary & Recommendations
- Q&A



HOW DO WE MAKE DECISIONS ABOUT  
THE CLOUD TODAY?

# Typical Cloud Decision Factors



# What's Been Missing from Cloud Performance Data?

Single provider  
Lack comparisons  
Limited geos  
No multi-cloud

**BREADTH**

**TIME**

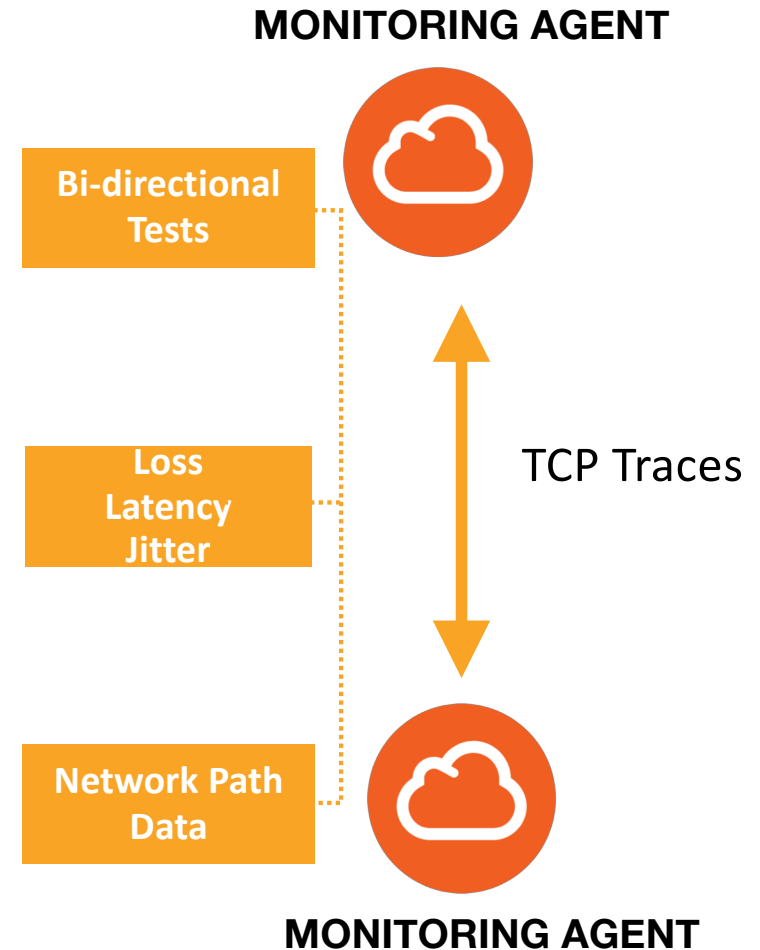
Snapshots not trends

**DEPTH**

No network architecture  
No loss or jitter  
No predictability analysis

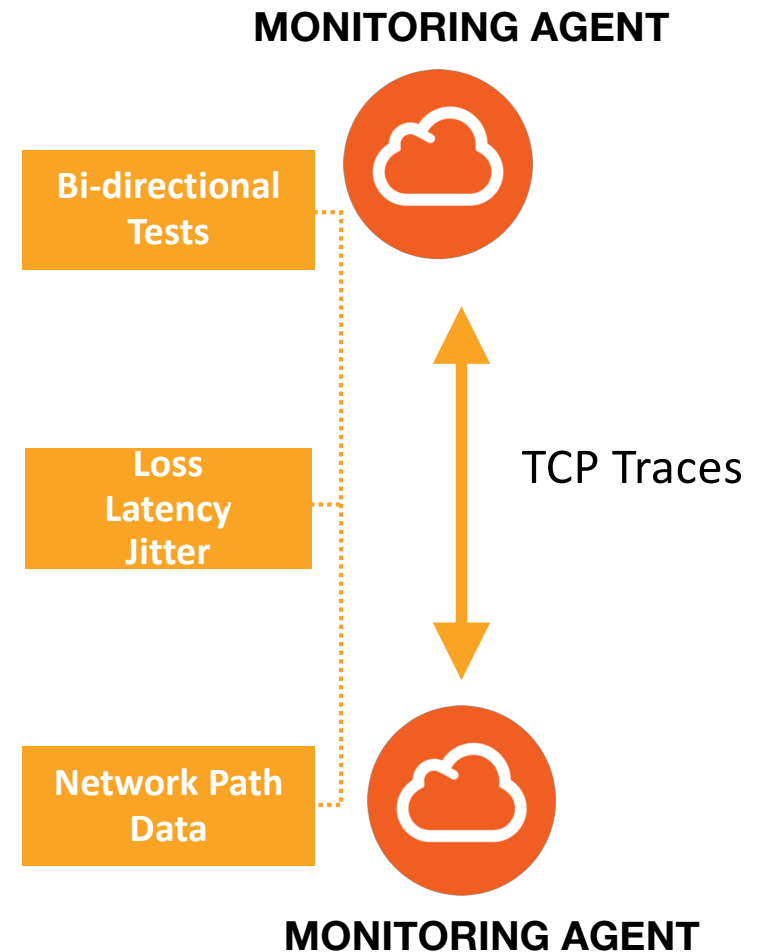
# Data Collection Methodology

- Software probes (monitoring agents) emulate user-data by triggering a “test”
- Customized Traceroute
  - TCP Traces. Resistant to ICMP issues caused by rate-limiting routers.
- Bidirectional
  - Basic traceroute is directed (source-to-destination)
  - Bidirectional tests to account for variation in forward and return routes



# Data Collection Methodology

- A single “test” gathers different types of data
- Network Path Data:
  - Geo-located Layer 3 hops from source to destination including AS paths that allows us to determine connectivity architecture to the cloud providers
  - Per hop loss and latency
  - DSCP re-marking across the path
  - MPLS tunnels
- End-to-End Network Metrics:
  - Loss, Latency and Jitter
  - Helps understand user-experience to cloud providers and within cloud providers



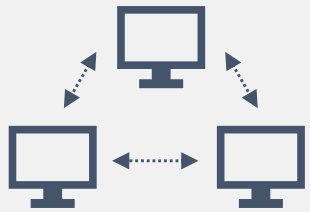
# Data Processing Methodology

- Software probes are well provisioned globally with continuous access. Allows easy detection of connectivity issues or local-faults
- Tests are run periodically, at an interval of 10 minutes
- Data gathered over a period of 30 days (07.01.2018 – 07.31.2018) to accommodate for extraneous events such as outages
  - Note: Zero outages occurred during the data collection timeframe
- Data generated is continuously exported to a cloud-based platform for analysis and trend-detection
- Network metrics generated compared across all three providers
  - Latency differences across providers prominent
  - Loss and Jitter were negligible

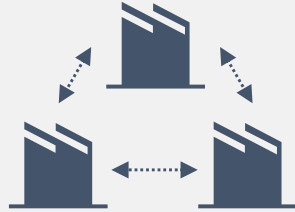


# Test Scope

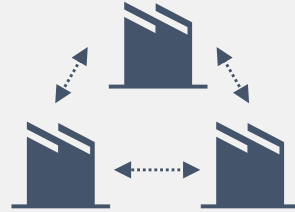
**END USER  
MEASUREMENTS**



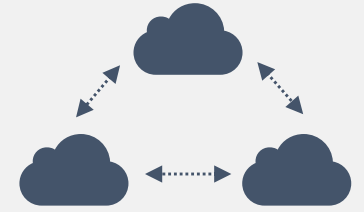
**INTER-AZ  
MEASUREMENTS**



**INTER-REGION  
MEASUREMENTS**



**MULTI-CLOUD  
MEASUREMENTS**

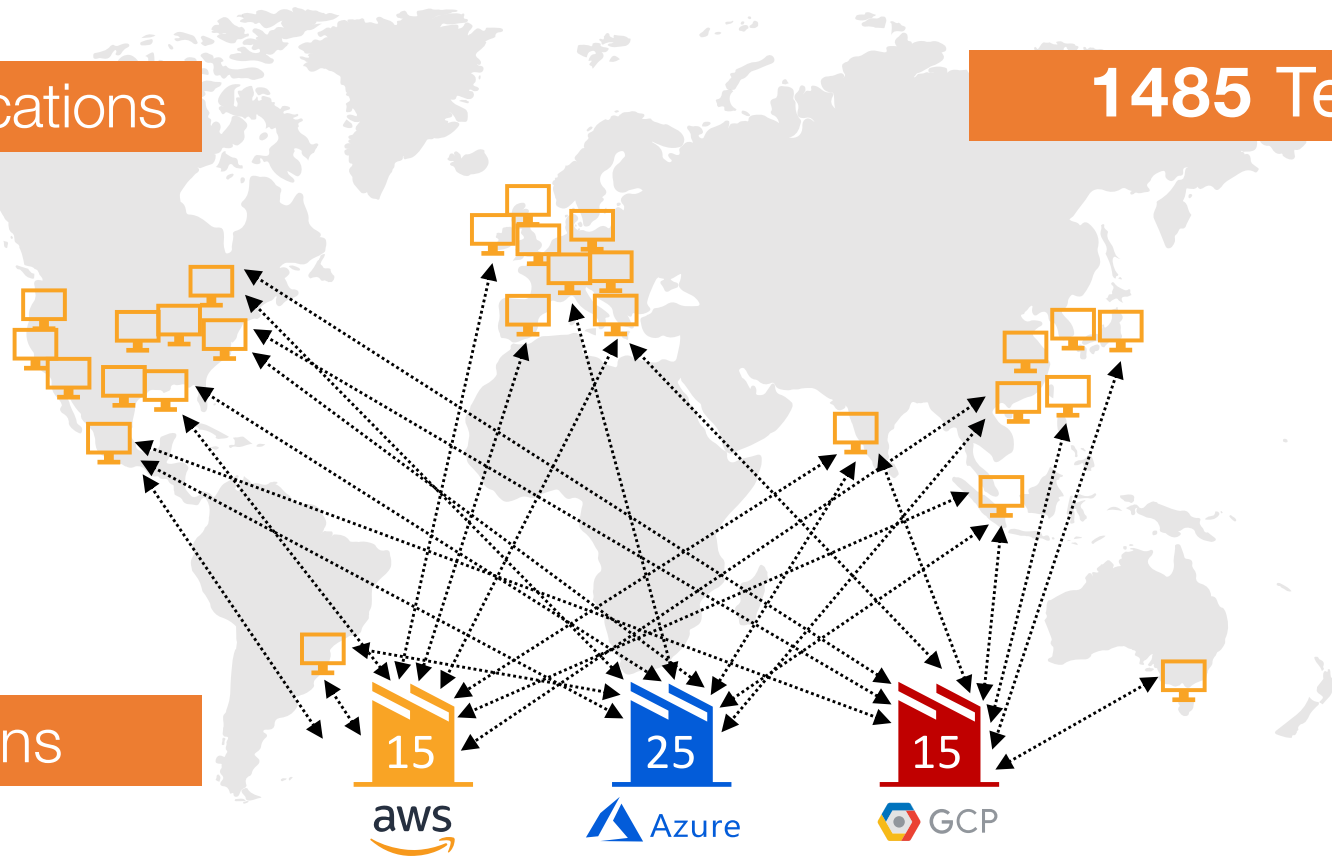


# End User Measurements

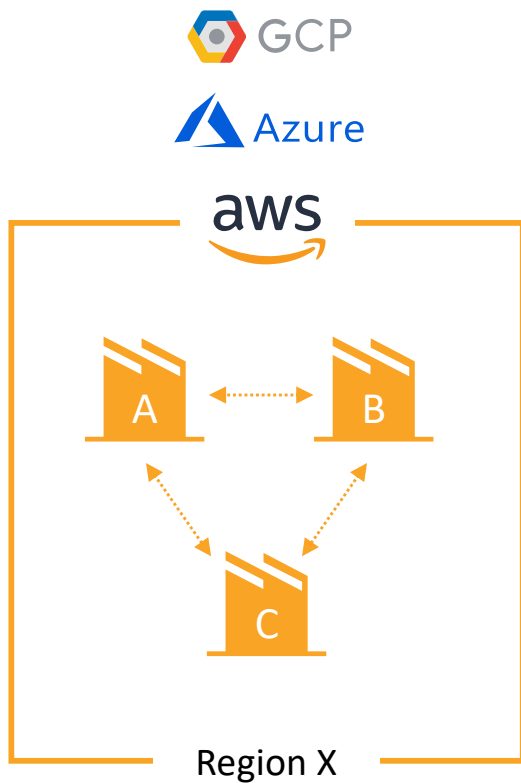
27 Global Locations

1485 Tests

55 Regions



# Inter-AZ Measurements



- Inter-AZ tests are measured within a single cloud provider
- Availability zones are mapped independently for each account. Data samples from multiple AZ pairs analyzed to discount for exceptions.
- AWS : 4 regions
- Azure : 1 region (Concept of AZ relatively new for Microsoft)
- GCP : 4 regions

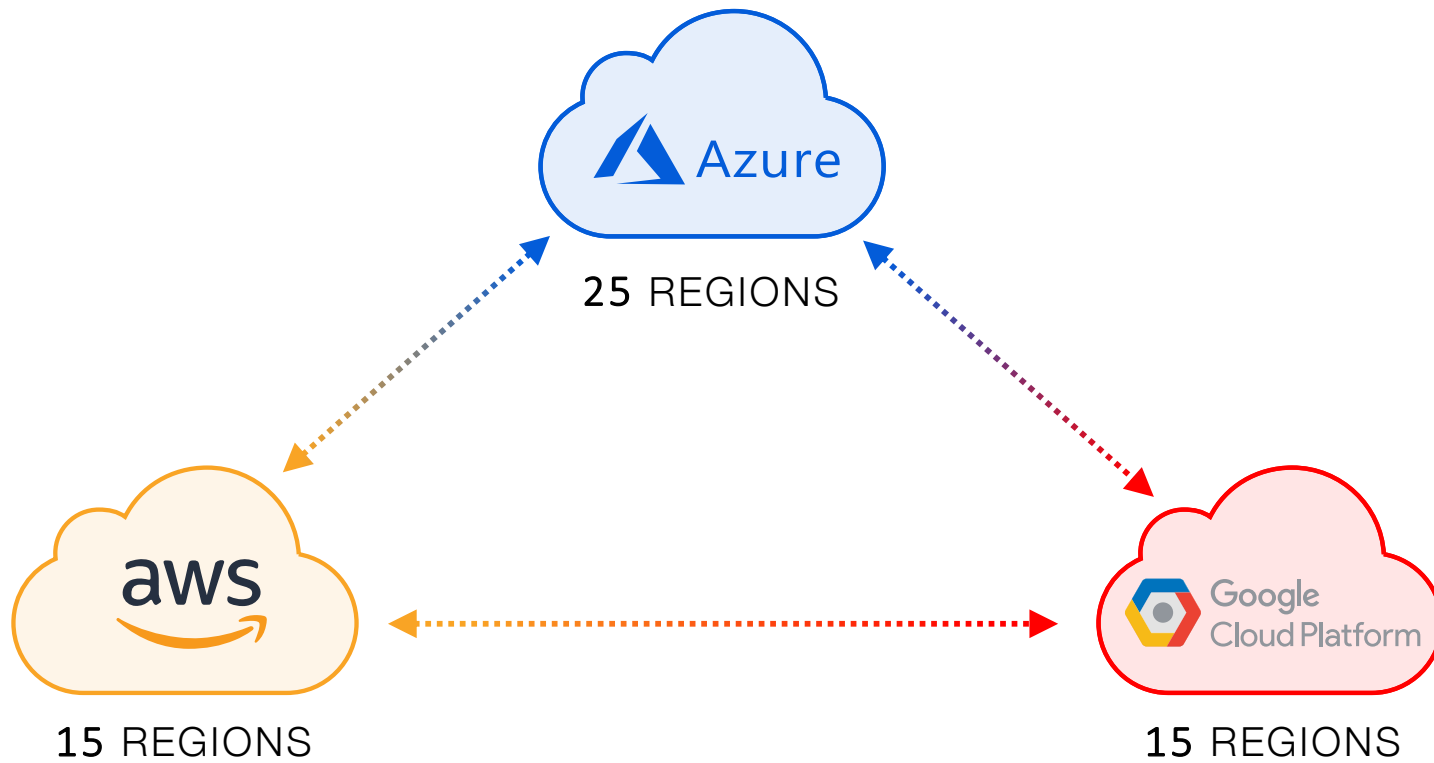
# Inter-Region Measurements



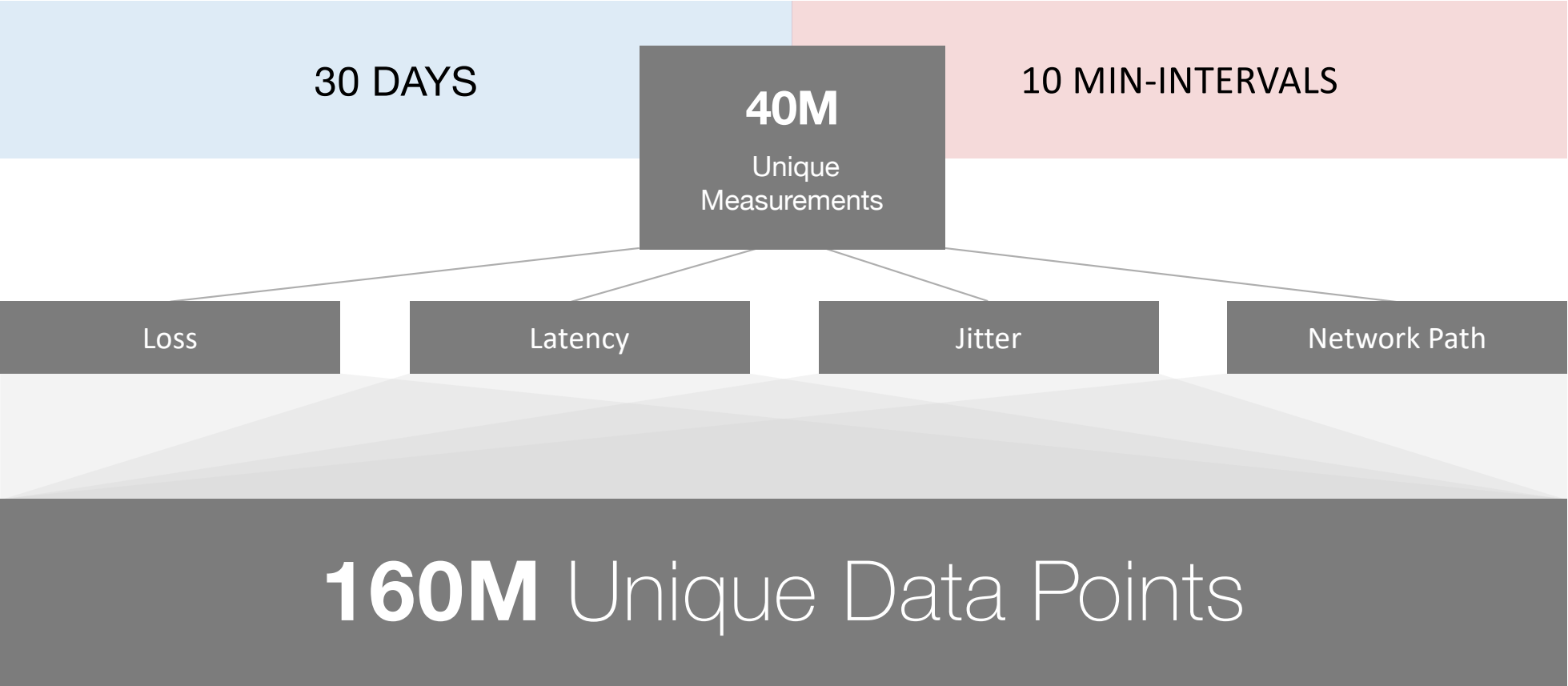
15 REGIONS



# Multi-Cloud Measurements



# Data Points Gathered





**GOOD**



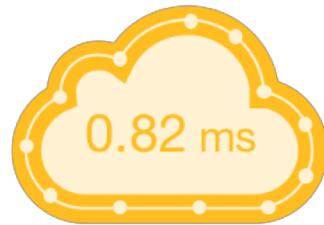
**BAD**



**UGLY**

# Inter-AZ Performance

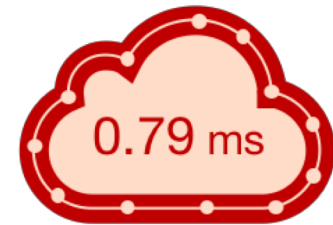
## EXPECTATION



us-east-1		0.92 ms
ap-south-1		0.72 ms
eu-west-2		0.61 ms
sa-east-1		1.13 ms



centralus		1.05 ms
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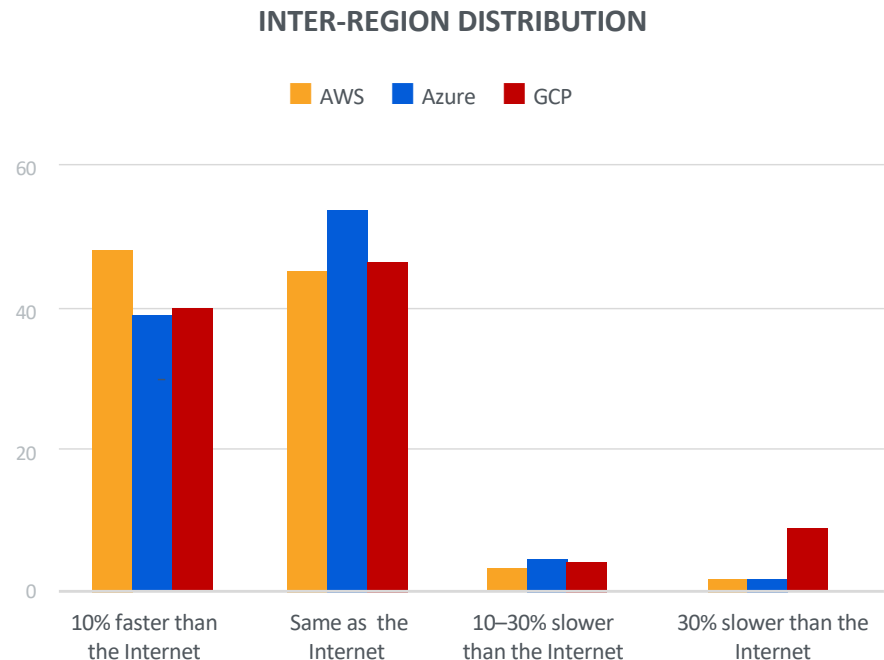
asia-south-1		0.92 ms
asia-southeast1		0.93 ms
southamerica-east1		0.60 ms
europa-west-2		0.84 ms

Inter-AZ performance is reliable and consistent  
Indicates robust regional backbone for redundant multi-AZ architectures



# Inter-Region Performance

- Inter-region network connectivity stays “within” provider network
- Performance baselined with Internet averages to reflect relative performance
- Most region pairs perform well but exceptions exist



# How to Choose Inter-Region Pairs?

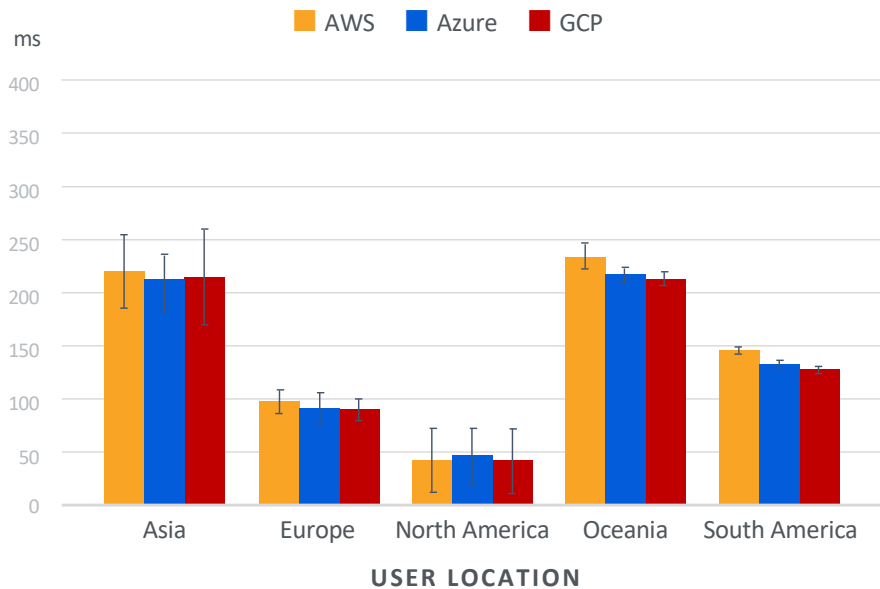
Region Pair	Bi-directional Latencies (ms) from Sydney, Australia (Primary Region)		
	AWS	Azure	GCP
Tokyo	109.59	107.32	104.34
Singapore	174.65	108.36	168.49
Mumbai	228.48	162.15	228.92

■ 10% faster than Baseline   ■ Baseline   ■ 10%–30% slower than Baseline   ■ 30% slower than Baseline

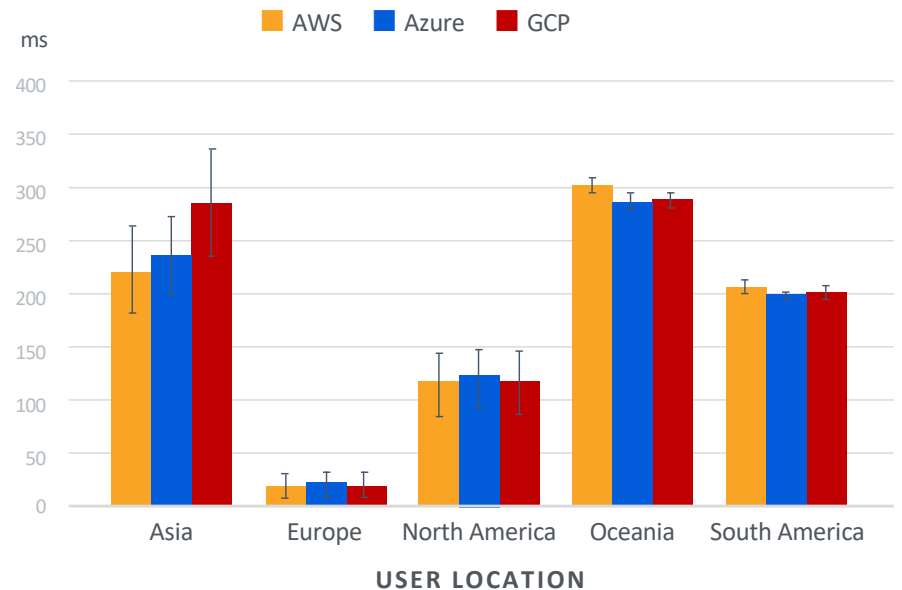
# Where is End User Performance Strong?

- Comparable performance in North America and Western Europe
- No significant packet loss or outages in a 4-week period

**HOSTING REGION: VIRGINIA, VA**  
BI-DIRECTIONAL LATENCIES



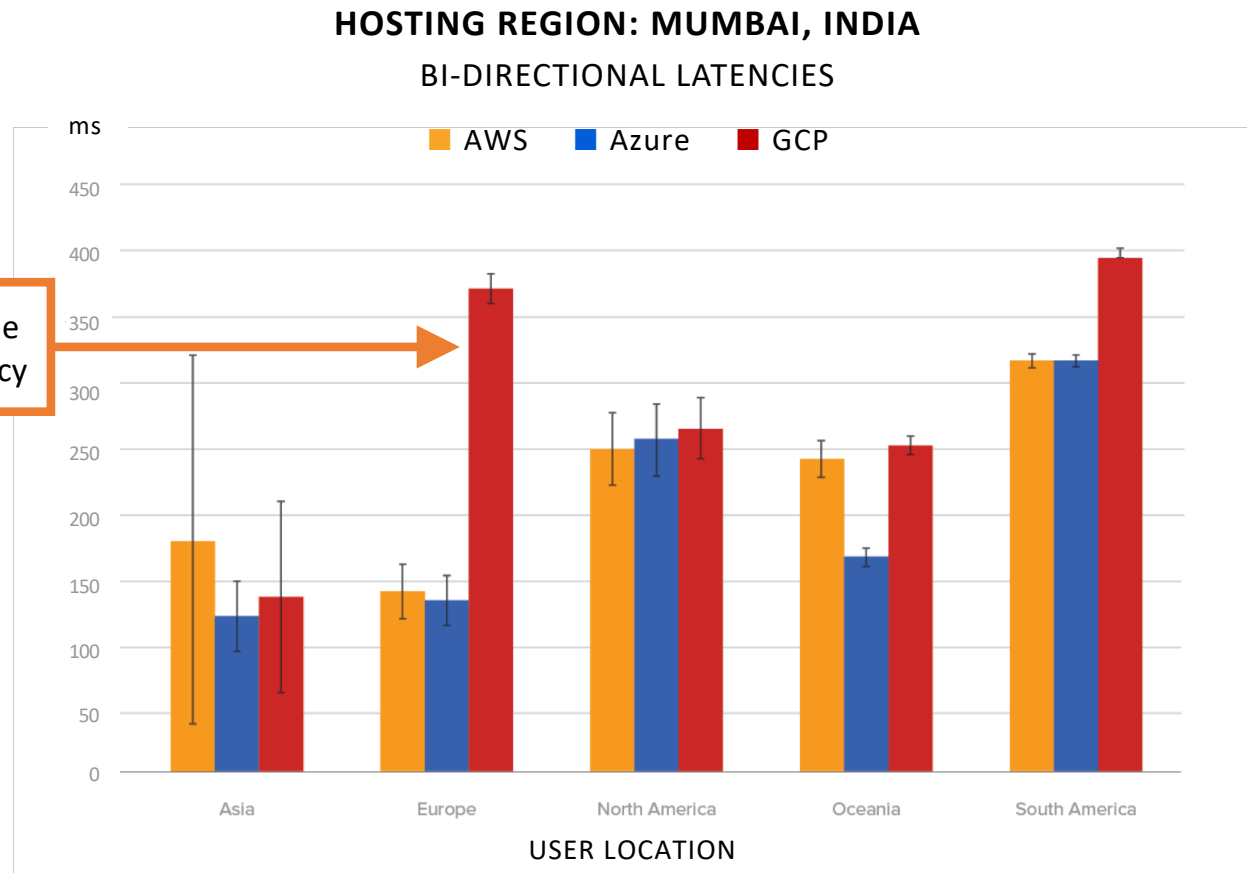
**HOSTING REGION: UNITED KINGDOM**  
BI-DIRECTIONAL LATENCIES



# Exception: GCP is 3X Slower from Europe to India

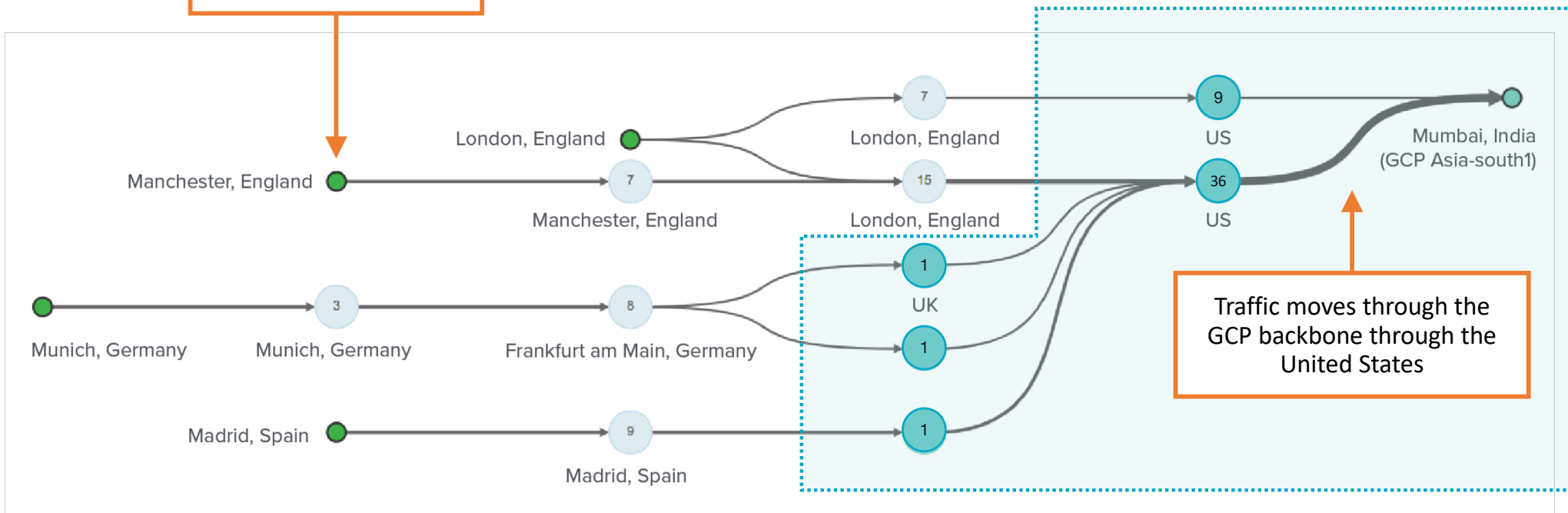
- GCP exhibited 3x the network latency in comparison to AWS and Azure
- Circuitous route from Europe via North America to India on the GCP backbone

GCP has 3x the network latency



# Why is GCP Slower to Mumbai?

Users in Europe take a sub-optimal route to India



Traffic moves through the GCP backbone through the United States

# Why is GCP 3x Slower to Mumbai?

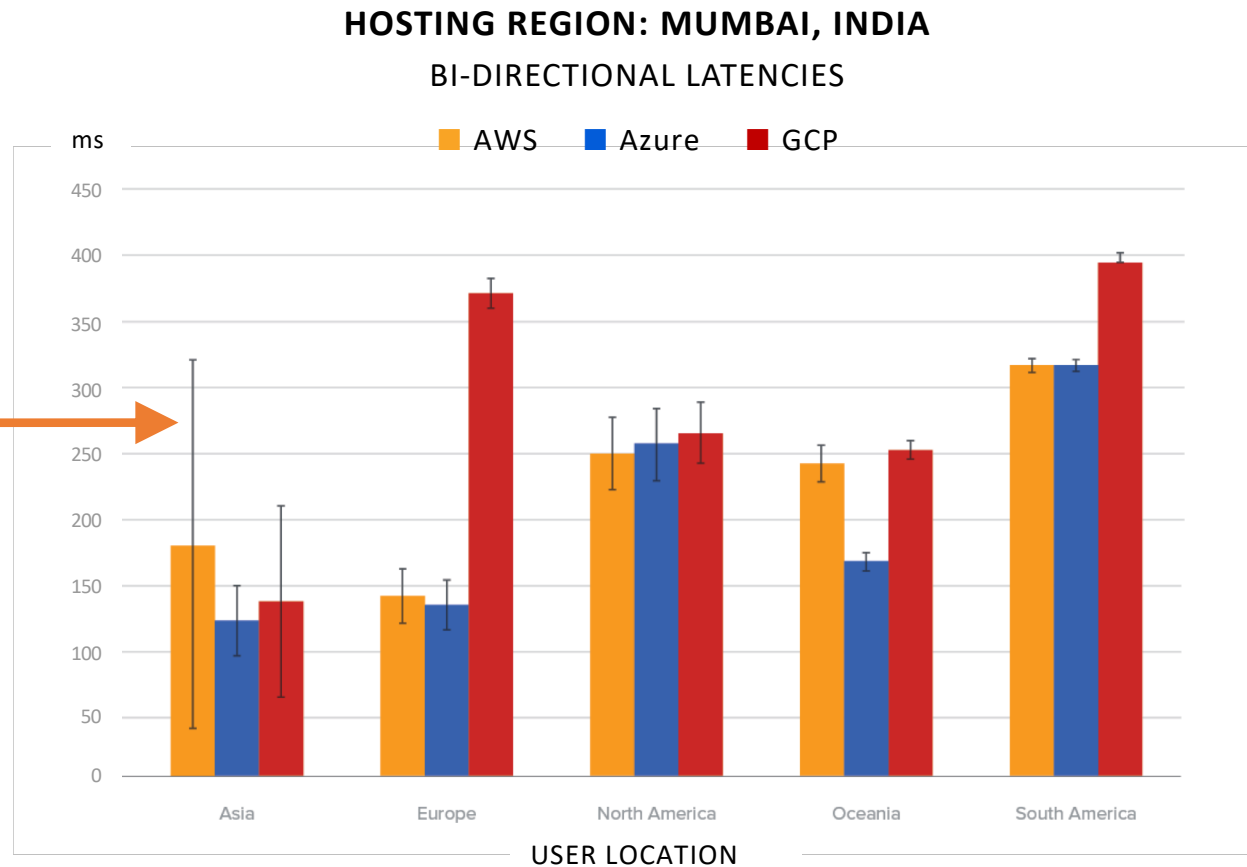


No direct route from Europe to India

# Exception: AWS Performance Anomaly in Mumbai

AWS exhibits the largest standard deviation in network latency in Asia

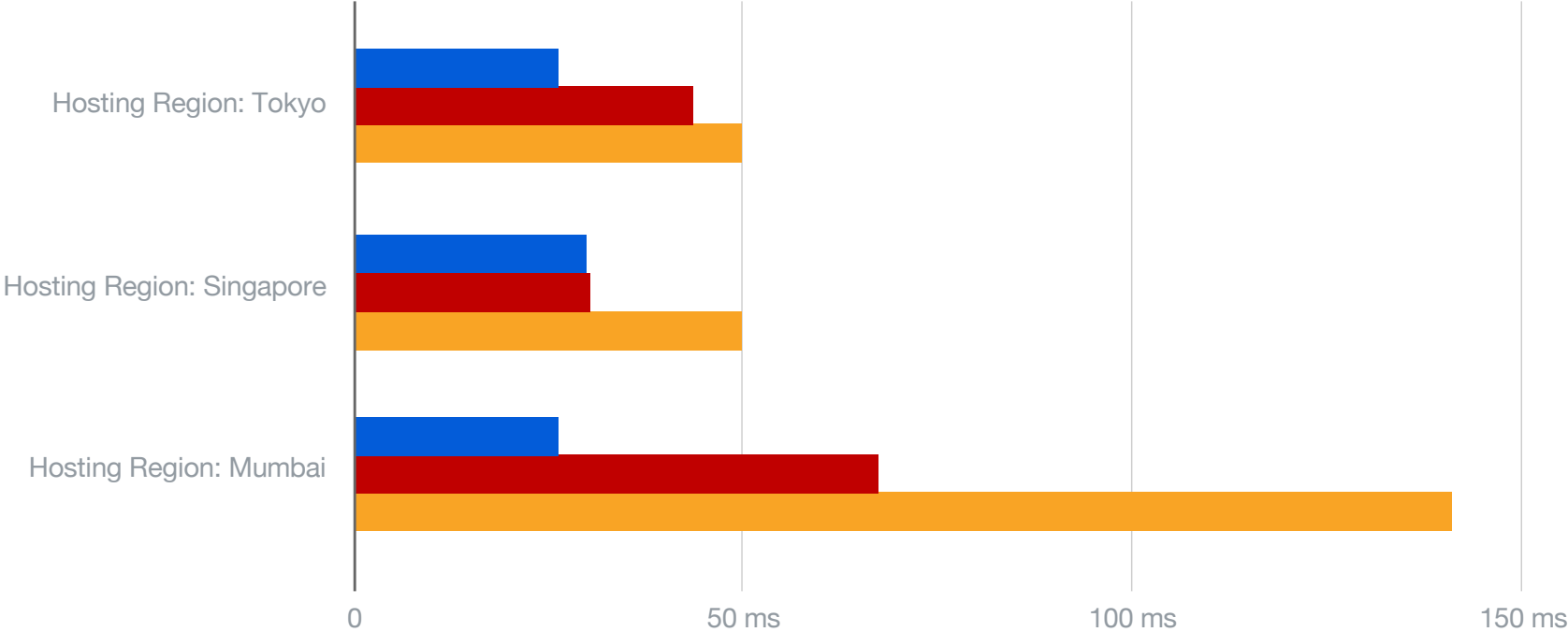
Considerably higher latency variation with AWS



# AWS in Asia is Less Predictable

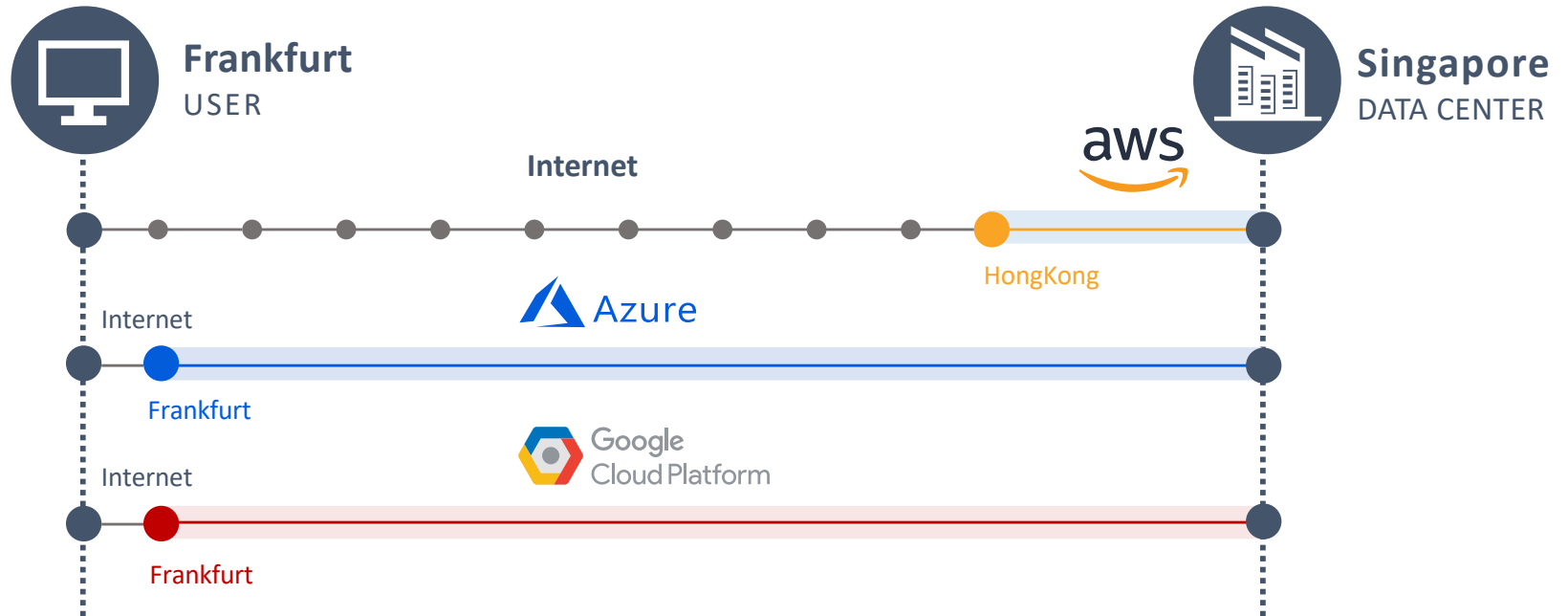
## BI-DIRECTIONAL LATENCY VARIATIONS

■ AWS ■ Azure ■ GCP





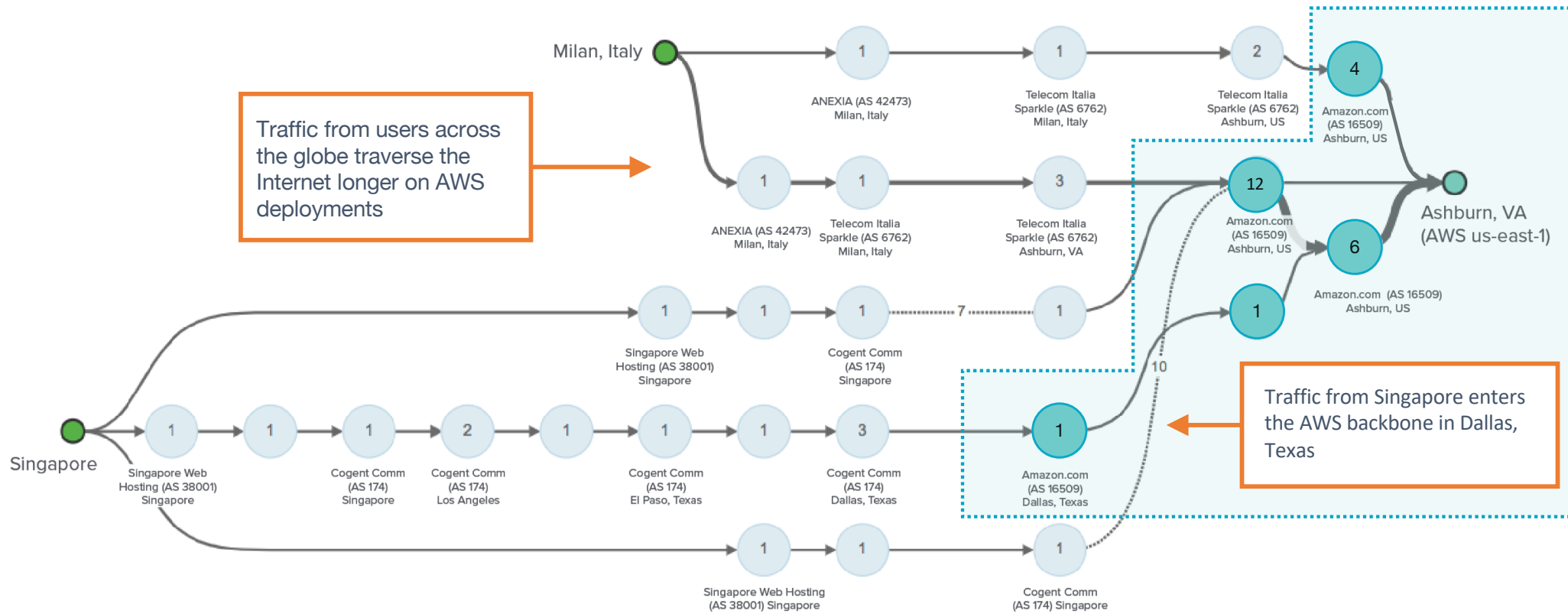
# Why AWS Exhibits Less Predictability



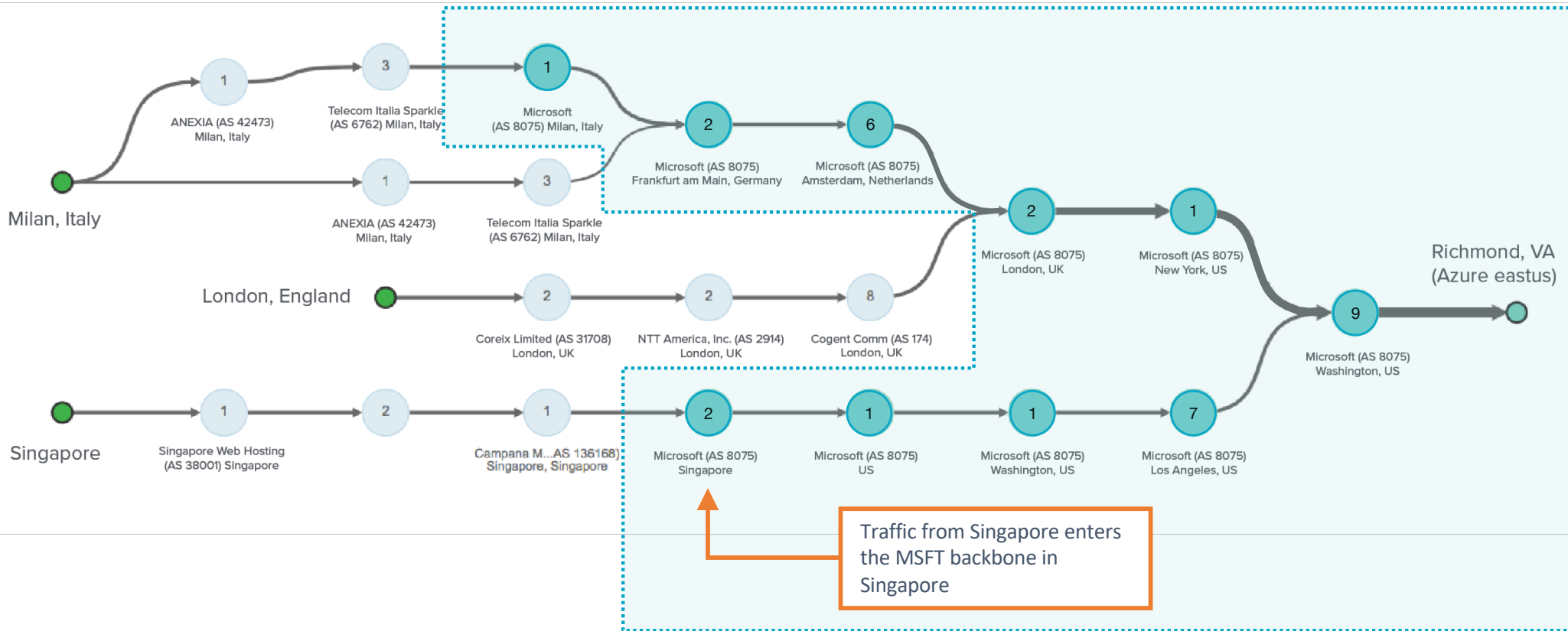
Not all clouds are created equal

Architectural and connectivity differences have an impact on performance

# AWS Loves the Internet

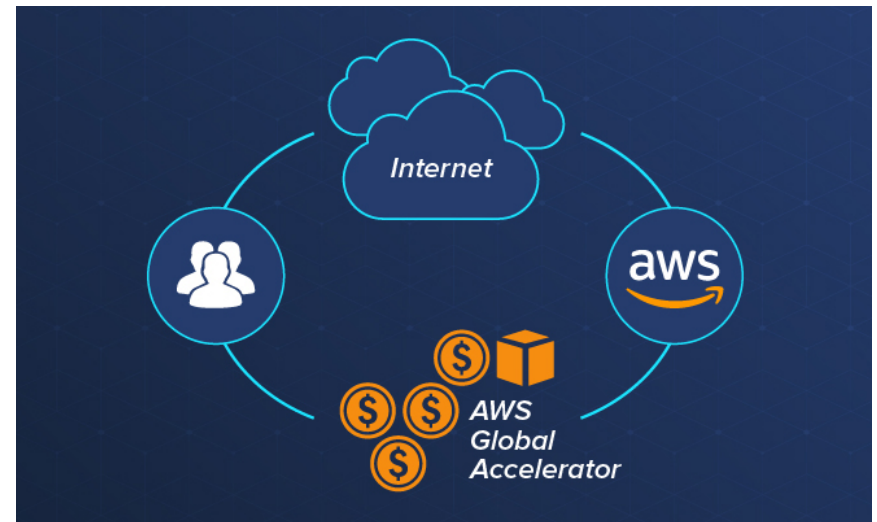


# Azure and GCP Network Differently



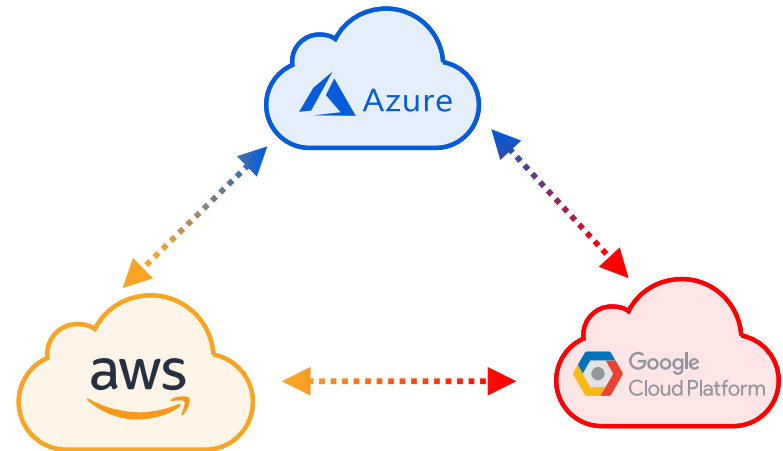
# AWS Address Performance Instability With New Service

- AWS Global Accelerator for improved performance
- Pay AWS more \$\$ to ride the AWS backbone instead of the Internet
- Cloud Trend Alert: Monetization of the backbone







# Multi-Cloud Performance

- AWS, Azure and GCP directly peer with each other
- Negligible packet loss and jitter
- Traffic between clouds does not leave their backbones



Metric	AWS - Azure	Azure - GCP	GCP – AWS
Jitter	0.43ms	0.29ms	0.50ms
Packet Loss	0.01%	0.01%	0.01%

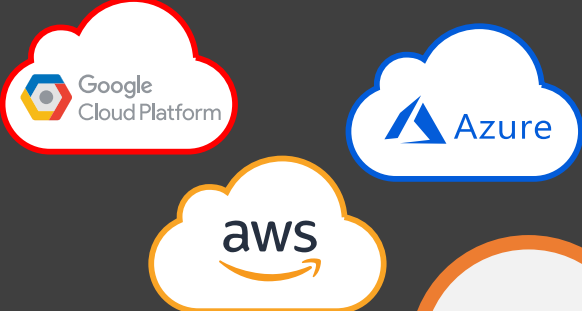
# Summary of Learnings

	<p><b>NOT ALL CLOUDS ARE CREATED EQUAL</b> Architectural and connectivity differences have an impact on performance</p>	<p>AWS has less performance stability in Asia</p>
	<p><b>GEOGRAPHICAL PERFORMANCE VARIES</b> Do not assume uniform performance across the globe and use data to test, validate and optimize</p>	<p>GCP is 3x slower from Europe to India</p>
	<p><b>INTRA-CLOUD PERFORMANCE IS STELLAR</b> Robust internal backbone supports redundant and distributed application architectures</p>	<p>Inter-AZ performance between 0.5 ms – 1.5 ms</p>
	<p><b>MULTI-CLOUD IS SAFE</b> Symbiotic coexistence between the Big 3 and stable multi-cloud performance</p>	<p>AWS, Azure and GCP peer directly with each other</p>

# Recommendations

- ❑ Use data, not your gut to guide your cloud investment decisions
- ❑ Find your “best” and “worst” region pairs before deciding on your cloud architecture
- ❑ Consider your organization’s tolerance to Internet exposure and evaluate risk vs \$\$
- ❑ Factor in inter-AZ and inter-region performance. Your app performance and user-experience relies on it
- ❑ Trust, but verify. Avoid assumptions in the cloud

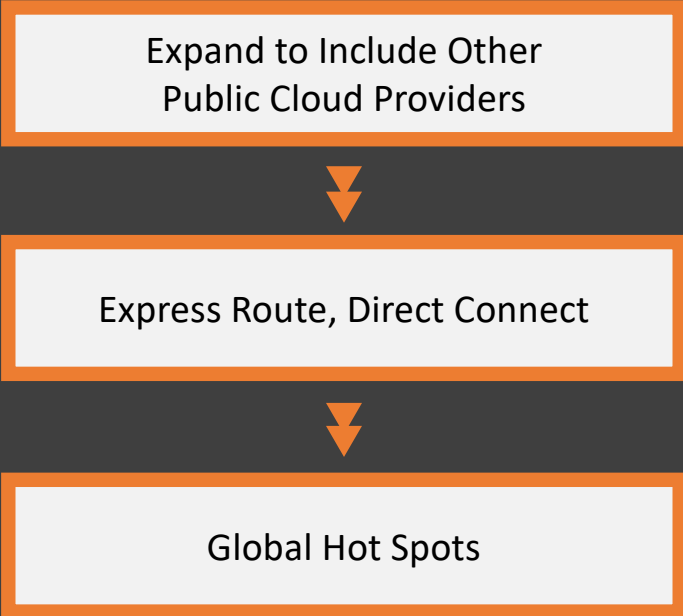
# Our Research Vision



2018

160M

2019





# Thank You



@archana\_k7

**For more PCPBR information, please go to**  
<https://www.thousandeyes.com/research/public-cloud>